

Valiantys Enterprise Service Management Accelerators: **AI-Powered** Transformation

Transform Service Management into a Strategic Advantage

As organizations evolve, the demand for intelligent, automated, and connected service management solutions has never been greater. Valiantys' Enterprise Service Management (ESM) Accelerators integrate automation across HR, IT, Finance, Software Asset Management, and Compliance - enhancing efficiency, improving collaboration, and delivering real-time insights. Turn your service management from a cost center to a profit center with automation that eliminates waste and unlocks new value.

Enterprise Service Management Accelerator: Smart, Scalable, Seamless



End-to-end process automation

Streamlines workflows across all organizational departments, including HR, IT, Finance, Software Asset Management, and Compliance.



Seamless Collaboration

Connects departments for improved cross-functional efficiency.



AI-enhanced service management

Automates service requests, incident handling, asset tracking, and compliance processes.



Scalable optimization

Adaptive, modular enhancements ensure long-term agility and efficiency.



Fast deployment

Operational in just 4 weeks, reducing complexity and manual effort.

Proven Results with AI-Powered Automation:

MTRR reduction of **80%** through automated workflows.



Incident response time averaging just **10 mins**, ensuring faster resolution and minimized disruptions.



Total cost to serve reduced by **60%**, improving operational efficiency.



JSM Health Check: Data-Driven Optimization

Gain actionable insights into Jira Service Management (JSM) usage, ensuring efficiency, compliance, and seamless tool adoption.



Detailed Usage Insights

Identify inefficiencies and optimization opportunities.



Scalable Growth Roadmap

Tailor JSM adoption for long-term value.



Regulatory Compliance

Stay aligned with DORA & NIS2 mandates effortlessly.



Maximize your JSM investment -
Schedule your health check today!



Next Steps: Unlock AI-Powered Efficiency

Take the leap from reactive service management to **AI-powered, strategic growth**. Book a demo today to explore how Valiantys can drive efficiency, automation, and profitability across your enterprise.

Let's redefine service management - **together**.

Contact us now to get started!