

Your Quick-Start Solution to Jira Service Management

What's Included?

Pre-configuration workshops: Define scope, requirements, and prepare for configuration.

Rapid implementation: Deploy core Jira Service Management features:

- Incident, Service Request & Change Management with a user portal.
- Asset Tracking with a fully integrated CMDB/Asset repository

Enhanced functionality: 13 advanced features, including:

- Ticket routing
- Out-of-Office reassignments
- Incident priority matrix

Training & support: Comprehensive training and ongoing assistance.

Why choose the ITSM starter package?

- Quick Implementation**
Fully operational ITSM system in 4 weeks
- Industry best practice**
Pre-configured for success from day 1
- Customized for you**
Tailored to meet your business needs
- Reduced risk**
Expert setup minimizes risks, accelerates value
- Continuous Improvement**
Modular add-ons for long-term growth

Who Benefits?

New ITSM users

Build a strong foundation with JSM

Process Enhancement

Enhance existing ITSM processes with robust tools.



Tailored for Future-Focused Organizations

This package ensures a quick start without sacrificing scalability or quality, making it perfect for teams ready to implement or optimize ITSM.

How it works

