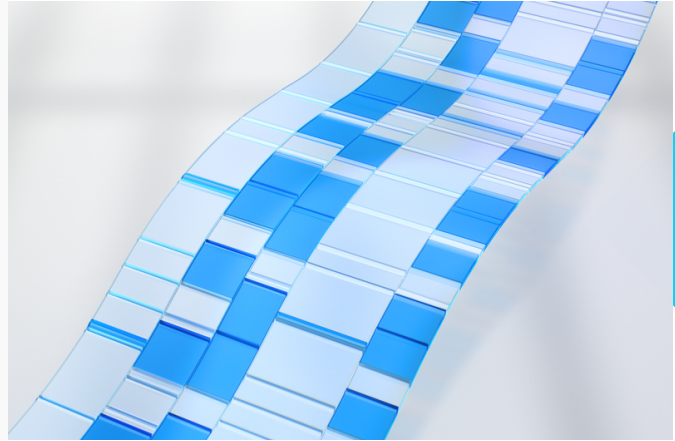


Assets Quick Start

This class offers JSM administrators a comprehensive and focused learning experience. By covering key features such as asset schemas, object-issue connections, reporting, and automation, administrators will develop the skills needed to effectively manage and utilize assets within the Jira Service Management framework. The practical and interactive nature of the class ensures that participants are well-equipped to enhance asset tracking and management processes within their organizations.



Key features:

- **Customized asset schemas:** Learn to design and tailor asset schemas to fit your organization's unique needs, ensuring optimal tracking and management.
- **Seamless object-issue connections:** Discover techniques for effortlessly linking objects to issues, enhancing visibility and efficiency in incident management.
- **Robust reporting insights:** Harness the power of reporting features to gain actionable insights into asset performance, utilization, and trends.
- **Efficient automation strategies:** Implement automation tools to streamline asset-related processes, saving time and reducing manual effort.
- **Hands-on practical learning:** Engage in immersive, hands-on exercises that equip you with real-world skills for immediate application.
- **Collaborative environment:** Participate in a collaborative learning environment, where you can share experiences and ideas with fellow administrators.

Class outline:

- Assets overview
- Personas and functions of Asset Users
 - Customer, Jira/JSM Users looking at objects via Jira fields
 - Schema/object type users
 - Schema/object type developers
 - Schema/object type managers
- Administration
 - Object schemas
 - Object types
 - Objects
 - Attributes
 - References
 - Statuses
 - Assets object fields in Jira
- Advanced searching and reporting
- Assets support in Automation for Jira
- Imports
- API Support