

Simplifying HR for the Modern Workforce

The challenge:



Disconnected Systems:

HR service management tools are not integrated with HRIS platforms, causing inefficiencies and duplicate work.



Scattered Requests:

Employees use email, SharePoint, chat, or paper forms, issues slip through the cracks.



Slow, Manual Processes:

On-boarding, payroll, and leave requests get delayed without automation.



Lack of Visibility:

Employees use email, SharePoint, chat, or paper forms, issues slip through the cracks.



Security & Compliance Risks:

Sensitive data shared over unsecured channels increases exposure.



Employee Dissatisfaction:

Frustrating processes lead to disengagement and higher turnover.

Our Solution:

HR Accelerator

Built on Atlassian Jira Service Management (JSM), the HR Accelerator empowers People & Culture teams to deliver seamless, people-first services fast, with preconfigured best-practice Employee Journeys that enable smooth, connected experiences across every stage of the employee lifecycle.



Frictionless Experiences

Centralise and digitise employee requests.



Help Center & Self-Service Portal

Employees get answers, anytime.



Automation & Workflows

Reduce manual effort with approvals, notifications, and tasks.



Seamless Integration

Connect with HR systems (Workday, HiBob, SuccessFactors), IT, Payroll, and Facilities.

The Value for Your Organisation

Not just process improvement, measurable outcomes that drive culture, efficiency, and growth.

Accelerated Service Delivery

Employees get what they need faster, reducing frustration and downtime.

Actionable Transparency

Every request is visible and trackable, empowering both employees and leadership with real-time insights.

People Teams, Unburdened

Automation removes repetitive tasks, freeing HR to focus on strategy and employee experience.

Engaged Employees, Stronger Culture

Frictionless services create trust, satisfaction, and higher retention.

One Platform, Many Services

HR, IT, and business functions unified in a single, scalable system, future-proofing your operations.

Deliverables That Power Transformation



Foundation

Discovery & Prebuild Workshops to baseline current processes and align on vision.

Structure

15 HR Service Requests configured with best-practice workflows for instant readiness.

Knowledge

Confluence Spaces pre-linked to your JSM project for collaboration and documentation.

Experience

Help Center & Landing Pages designed with an HR-first mindset, not IT jargon.

Flow

Automations & Workflows to drive speed, accuracy, and consistency across requests.

Empowerment

Training & Handover Sessions to enable HR and employees from Day 1.

Intelligence

People Data Library and AI & Rovo Enablement to future-proof HR operations.



Outcomes Delivered

Valiantys combines industry expertise, proven methods, and technical capability to transform HR operations.

- Suitable for any business model or industry, delivering clear gains in efficiency, employee experience, and knowledge sharing.
- Committed to measurable, lasting results that improve business performance, not just implement technology.
- Tailored to your organisation and workforce, providing a personalised HR journey built on global best practices.
- Focused on continuous innovation, with integrations across platforms such as Workday, SuccessFactors, and HiBob.

Why choose us:

We don't just deploy tools, we deliver transformation. With Valiantys, you gain:

- Transparent progress through insights, reports, and updates.
- A partner with deep expertise in both Atlassian and HR service delivery.
- Proven methodologies that reduce risk and accelerate adoption.

Book a Demo Today

Let's transform your HR and People operations together.