



Catalog of the latest Valiantys educational offerings

# Public Training Catalog

*For customers and colleagues around the globe*



Platinum  
Solution Partner

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# Learning is for everyone

Valiantys firmly believes that everyone should have equal access to education and skills development.

We are committed to creating a learning environment where individuals can thrive and acquire the knowledge and confidence needed to effectively use Atlassian tools and associated processes.

Contact our dedicated team to let us know how we can help create a positive training experience for you and your group.



**Training Leader | North America**  
training.na@valiantys.com



## Our approach

Valiantys provides concise, live, online workshops that empower you to confidently utilize your Atlassian tools to their fullest.

Our interactive sessions employ real-world examples and industry-leading best practices, ensuring a clear and logical progression of material.

You'll benefit from the expertise of Atlassian-certified instructors who are readily available to address your questions.

Course workshops take place in non-production environments, allowing you to practice in a realistic setting and reference the content after completing the course.

Regardless of whether you're part of a small team or a large enterprise, we can create a curriculum that hones in on your unique challenges and environment.

Valiantys offers private and personalized training tailored to your specific requirements.

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# Public Training Pricing

Course Title	Duration*	Price* (per person)
<a href="#">Jira Boot Camp for Cloud</a>	3-days	\$1,425
<a href="#">Jira Service Management Boot Camp</a>	2-days	\$710
<a href="#">Atlassian Analytics Quick Start</a>	½ day	\$495
<a href="#">Rovo Boot Camp</a>	3-days	\$1,425
<a href="#">Forge Boot Camp</a>	3-days	\$1,425
<a href="#">Angular Boot Camp</a>	4-days	\$1,425

\*pricing and curriculum subject to change.



# Jira Boot Camp for Cloud

## 3-days | \$1,425 per person

Enhance your Jira mastery through our comprehensive 3-day class, specifically crafted to equip both novice and seasoned admins with the essential skills to efficiently manage your Jira instance. This course focuses on imparting best practices that ensure optimal performance and productivity.

During the training, participants will gain hands-on experience in mastering the various components necessary for creating projects that seamlessly integrate with your teams, all built upon a solid and easily maintainable Jira foundation.

## Key features:

- **Practical approach:** Our training emphasizes practical exercises, enabling attendees to apply their learning in real-world scenarios.
- **Best practice guidance:** Learn the industry's most effective methodologies and techniques for maximizing Jira's potential, ensuring your instance is finely tuned to your team's needs.
- **Enhanced collaboration:** Discover how to create projects that foster collaboration, enabling teams to work seamlessly together and achieve their goals efficiently
- **Robust foundation:** Gain insights into establishing a robust foundation for your Jira instance, guaranteeing its stability and longevity.
- **Maintenance made easy:** Learn techniques and strategies to maintain your Jira instance effortlessly, reducing downtime and increasing overall system reliability.

## Class outline:

- Foundation
  - Atlassian Products & Users
  - Jira Walkthrough
  - Jira Project Structure
- Aspects of a Jira Project
  - Issue Types
  - Issue Type Schemes
  - Workflows (Basic)
  - Workflow Schemes
  - Basic Fields
  - Screens
- Advanced Topics
  - Field Configurations
  - Permissions & Roles
  - Notifications
  - Advanced Workflows
  - Resolutions
- Jira Admin Capstone Exercises
- Jira Project Administration
- Jira Visualizations
  - Searching & Filters
  - Boards
  - Reports
  - Dashboards

[Upcoming Dates](#)



# Jira Service Management Boot Camp

## 2-days | \$710 per person

Empower your administrators and service desk managers to implement and maximize the potential of Jira Service Management in your enterprise through our comprehensive 2-day class. This course is specifically designed to provide practical training and hands-on experience in utilizing the full range of Jira Service Management features. Attendees will gain proficiency in project and portal setup, customization, ITSM configurations (including service, change, incident, and problem management), as well as popular automations. Furthermore, this class will introduce additional Atlassian tools such as Assets, Opsgenie, and Statuspage.

## Key features:

- **Extensive training:** Dive deep into the functionalities of Jira Service Management over two intensive days, covering key aspects from project and portal setup to advanced customization.
- **Hands-on exercises:** Gain practical experience through interactive exercises, allowing attendees to apply their learning directly and strengthen their skills in a real-world context.
- **ITSM configurations:** Master the configuration of ITSM features, including service, change, incident, and problem management, to streamline your service desk operations and enhance customer satisfaction.
- **Automation techniques:** Discover popular automation methods within Jira Service Management, enabling you to automate repetitive tasks, improve efficiency, and reduce manual effort.
- **Additional Atlassian tools:** Explore the integration and utilization of supplementary tools and enhance the overall service management capabilities within your enterprise.

## Class outline:

- Atlassian and Jira basics
- Jira Service Management vs Jira Software vs Jira Work Management
- Customer functionality
- Agent functionality
  - Queue and ticket management
  - Linking tickets to other projects
  - Using the knowledge base
  - Viewing report
  - Managing customers
- Project administration
  - Queues
  - Reports
  - Project membership
  - Request types
  - Portal settings
  - Email requests
  - Notifications
  - CSAT
  - Knowledge base administration
  - SLAs
- Automation
- Approvals
- Global administration
- Apps
- ITSM features
  - Service requests
  - Incidents
  - Changes
  - Problems
  - Post-incident reviews

[Upcoming Dates](#)





# Atlassian Analytics Quick Start

## ½ day | \$495 per person

This intensive half-day workshop is crafted to equip attendees with the expertise and insights required to harness Atlassian Analytics to its fullest potential. Whether you're a project manager, developer, IT specialist, or business analyst, this program offers an immersive exploration of leveraging Atlassian Analytics for comprehensive insights across project management, development cycles, IT service management, and beyond. Participants will master the art of crafting tailored analyses, visualizing data, and fostering seamless collaboration through Atlassian Analytics.

## Key features:

- **Comprehensive Training:** This course equips participants with extensive expertise applicable across diverse domains such as project management, development cycles, and IT service management.
- **Practical Learning:** Through hands-on activities, attendees actively engage in creating and managing dashboards, ensuring they acquire practical skills ready for immediate application in real-world scenarios.
- **Tailored Insights:** Learn to customize dashboards and visualizations to precisely match their unique needs and objectives, enabling them to derive meaningful insights and make informed decisions aligned with their specific roles and projects.
- **Admin Proficiency:** In addition to user-focused skills, the course covers essential administrative tasks related to Atlassian Analytics, empowering participants with the knowledge and capabilities needed to efficiently manage users, data sources, and system performance within their organizations.

## Class outline:

- Atlassian Analytics Walkthrough
  - Introduction and Features Overview
- Creating Dashboards
  - Importance and Setup
  - Widget Organization
- Creating Charts with Visual SQL
  - Querying Data
  - Chart Customization
- Managing Dashboards
  - Permissions and Collaboration
  - Version Control
- Admin Overview
  - User Management
  - Data Configuration
  - System Monitoring

[Upcoming Dates](#)



# Rovo Boot Camp

## 3-day | \$1,425 per person

Rovo Boot Camp is an intensive, hands-on training program designed for teams ready to leverage the full power of Atlassian Intelligence. Guided by AI engineers, the participants will explore Unified Search, real-time Rovo Chat, and advanced Rovo Agents, transforming theoretical knowledge into practical, actionable outcomes.

## Key features:

- **AI-Driven Search and Communication:** Learn to configure and optimize Unified Search and Rovo Chat for real-time, AI-enhanced access to information across your Atlassian environment.
- **Reusable and Configurable Agents:** Design and manage Rovo Agents to automate tasks, support workflows, and deliver value across teams using repeatable and governed patterns.
- **Ecosystem Integration and Data Management:** Understand how to connect external tools using Connectors and MCP Servers, while applying best practices for data access, privacy, and AI security.
- **Agent Marketplace Exploration:** Explore the Rovo Marketplace to deploy prebuilt agents or contribute your own, extending functionality with minimal effort.
- **Implementation Planning and Ownership:** Build a tailored roadmap for rolling out Rovo at scale, defining roles, governance strategies, and success metrics to ensure long-term adoption.

## Class outline:

- **Intros and Basics of Rovo**
  - What is Rovo?
  - What is possible? (Use Cases)
  - Search, Chat, Agents, Dev, Cost
  - High level Governance Overview
  - Responsible Rovo Usage
- **Studio Agents**
  - Creating Studio Agents
  - Studio Agent Fields
  - Prompt Engineering
- **Knowledge & Skills**
- **Rovo in Automations**
  - Automations Overview
  - Basic Rovo Component Usage
  - Deep dive Connections
  - Chaining Agents Output
- **Rovo Connectors & Teamwork Graph**
  - Overview
  - Connector Types/Pricing
  - Out of the Box Connectors
  - Custom Connectors
- **Rovo within the Forge Platform**
  - What is Forge
  - Creating a Basic Forge Agent
  - Forge Actions
  - Forge LLM Prompting (Optional)
  - Forge Teamwork Graph Connector (Optional)

[Upcoming Dates](#)



# Forge Boot Camp

## 3-days | \$1,425 per person

Gain hands-on experience building and deploying Atlassian Forge Applications in this intensive 2-day course. Designed for enterprise developers, the Forge Boot Camp combines guided lectures with practical workshops to help participants confidently extend Atlassian Cloud products using the Forge platform. You'll learn core concepts, advanced integrations, and best practices for real-world development, deployment, and automation.

## Key features:

- **Foundational Understanding:** Explore the fundamental concepts of Atlassian Connect and Forge, including their respective purposes, features, and typical use cases.
- **Transition Insights:** Gain insights into the rationale behind Atlassian's shift towards Forge, along with the benefits of migrating from Connect.
- **Forge Platform Mastery:** Delve into the intricacies of the Atlassian Forge platform, covering its Function as a Service (FaaS) model, key components, capabilities, and security aspects.
- **Real-world Application Insights:** Analyze real-world case studies to understand successful migrations and troubleshoot common issues encountered during the transition process.
- **Practical Development Guidance:** Receive hands-on guidance for developing applications in Atlassian Forge, from building your first Forge app to deploying and optimizing it using advanced tools and techniques.

## Class outline:

- Introduction and Setup
  - Environment preparation and Forge CLI setup
  - Creating and deploying your first Forge app
- Core Forge Development
  - Managing Forge environments, variables, and app settings
  - Using Forge Tunnel for live debugging
  - Implementing web triggers, scheduled triggers, and product events
  - Working with entity storage, key-value store, and queues
- User Interface Development
  - Building interactive UIs with Forge UI Kit and Custom UI
  - Using resolvers to securely fetch and display data
  - Applying UX best practices for Forge apps
- Data and Integration Layer
  - Managing application data with Forge SQL
  - Connecting to external APIs using Forge Remote
  - Security, authentication, and compliance considerations
- Advanced Capabilities
  - Leveraging Rovo for AI-powered chat, automation, and custom connectors
  - Debugging techniques, testing, and performance optimization
  - Deployment strategies and publishing to Atlassian Cloud
- Capstone
  - End-to-end project workshop: build, test, and deploy a complete Forge application

[Upcoming Dates](#)





# Angular Boot Camp

## 4-days | \$1,425 per person

Angular Boot Camp is a four-day live class designed for teams tasked with building complex applications. Spanning from introductory topics to advanced solutions, participants engage in an immersive learning experience guided by industry experts. Through live instruction and hands-on exercises, attendees gain proficiency in Angular development, empowering them to tackle the challenges of building sophisticated web applications with confidence. Whether exploring foundational concepts or delving into intricate solutions, this comprehensive class equips teams with the skills and knowledge needed to excel in the dynamic realm of web development.

## Key features:

- **Foundational Principles:** Delve into the fundamentals of Angular development, covering essential topics to build a strong understanding of the framework.
- **Advanced Strategies:** Explore advanced solutions and techniques, delving deeper into Angular to tackle complex challenges in web application development.
- **Interactive Workshops:** Engage in hands-on workshops where you'll apply theoretical knowledge to practical exercises, solidifying your understanding of Angular principles.
- **Expert Guidance:** Receive personalized guidance and insights from industry experts, ensuring you're equipped with the skills and knowledge to excel in Angular development.
- **Comprehensive Curriculum:** Benefit from a comprehensive curriculum that covers a wide range of topics, from basic principles to advanced strategies, providing a well-rounded learning experience.

## Class outline:

- Course Introduction + Angular Overview
- Starting with Angular
  - JavaScript, TypeScript, Angular
  - Simplest Angular application & Development tooling
  - The TypeScript module system
  - Templates and bindings
  - Multiple Components
  - Multiple NgModules
  - Lazy loading
- Building with Components
  - Development tooling
  - Starting a project with Angular CLI
  - Essential built-in directives
  - When to use the built-in pipes
  - Class and style bindings
  - Component data binding up and down
- Services, reactivity, and HTTP
  - Dependency injection
  - Creating services
  - Observables
  - The async pipe
- Application state, forms, navigation, and data flow
  - Reactive forms
  - Component-local State uses and problems
  - Route as navigational state
  - Sharing state with a Service
  - NgRx Store – Elm/Redux Architecture
  - NgRx Effects
  - The smart/display component pattern
  - Observable composing and chaining
  - Which Map Operator?

[Upcoming Dates](#)



#### About Valiantys

Valiantys is the leading global consulting and services firm dedicated to Atlassian. We accelerate business transformation by digitizing processes and modernizing teamwork, using the best Agile methods and tools. Our Atlassian technical expertise is unparalleled, and we support our customers across the entire spectrum of their projects on those platforms. Because teamwork requires more than just tools, we help them bridge the gap between their applications and strategic practices such as SAFe and ITIL. Over the last 15 years, we have helped in excess of 5,000 customers to achieve their desired business outcomes at a reduced time to value, through improved team collaboration. Find out how we can help you get the results you need at [valiantys.com](https://valiantys.com)